



AGENDA ITEM NO.13

AVONMOUTH AND KINGSWESTON NEIGHBOURHOOD PARTNERSHIP

12 June 2012

Report of: Stuart Pattison, Safer Bristol Partnership

Title: Community Safety Officer Delivery Agreement

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RECOMMENDATIONS

- (1) For partners to note a summary of outcomes from the 2011/12 agreement
- (2) To agree the proposed activity set out in the 2012/13 delivery agreement

Summary:

Safer Bristol Community Safety Officer Delivery Agreement outcomes for 2011/12

The CSO Delivery Agreement for 2011/12 reflected the community safety priorities set out in the Neighbourhood Partnership's strategic plan. These included action to:

- Raise the profile of Domestic Abuse in Kingsweston and Avonmouth Neighbourhood Partnership area
- Reduce crime, anti-social behaviour and the fear of crime.

There have been significant successes over the course of the year, with overall levels of crime and anti-social behaviour falling across the Neighbourhood Partnership area.

Key Outcomes

Total crime in the Neighbourhood Partnership area fell by 7% or 257 offences from 2010/11. There were significant reductions in acquisitive crimes such as

burglary which fell by 28% or 88 less incidents in the past 12 months; criminal damage fell by 20% and robbery by 24% and there were 15% fewer violent crimes on 2010/11. Anti-social behaviour has also fallen by 5% across the area within the past year.

This reduction in crime and anti-social behaviour was backed up by increasing community confidence and reduced fear of crime in Avonmouth & Kingsweston. Notable headlines from the annual Quality of Life survey include:

- The percentage of people who say personal safety is a problem has fallen year-on-year from 41.5% in 2009 to 24.5% in 2011.
- Perceptions of anti-social behaviour being a local problem have fallen from over 47% in 2009 to 39% in 2011, (however the Lawrence Weston community Research suggests that 79.2% of residents feel that antisocial behaviour is a local problem). The percentage of people who think drunk and rowdy behaviour is a problem has also fallen in the Kingsweston area.
- Fear of crime has continued to fall across the Neighbourhood Partnership area and at 22% is below the citywide average.
- The public's confidence in the Police and Council dealing with the local issues that really matter has risen from 35% in 2010 to 41.5% in 2011.

Safer Bristol commissioned a new domestic abuse support service across North Bristol. The service, to be delivered by Next Link and called the 'Northern Arc', will provide support and protection to survivors of domestic violence and abuse.

These represent significant achievements for the Partnership; demonstrating agencies have successfully responded to the priorities raised by local residents. But there is clearly more to be done and in some areas further action is required. For example:

- Local concern that drug use and dealing is an issue has continued to rise across Avonmouth & Kingsweston. Indeed, drug offences rose by 13% in the last year – no doubt reflecting the proactive Police response to tackling North Bristol's drugs markets.
- Local perceptions that domestic violence and abuse is a private matter, and therefore less likely to be reported, remains high in the area. The Partnership anticipates a rise in domestic incidents over the summer of 2012.

The Year Ahead

The Community Safety Partnership's strategic aim is to reduce total crime by 15% by 2014 (i.e. no more than 43,310 recorded incidents from the 2010 baseline of 50,495). Our Strategic Assessment provides recommendations

for the Neighbourhood Delivery Teams across Bristol. The recommendations for the North Bristol NDT covering Avonmouth and Kingsweston are: tackle illicit drugs use and supply; reduce anti-social behaviour and its impact; address domestic violence and abuse. These themes complement the Avonmouth & Kingsweston Neighbourhood Partnership priorities and it is therefore proposed the Community Safety Officer's Delivery Agreement for 2012/13 sets out a programme of activity to continue to focus on these areas.

Recommendations

That partners note the content of this report and agree the Community Safety Officer Delivery Agreement for 2012/13

Appendices:

1. Community Safety Officer's Delivery Agreement 2011/12
2. Community Safety Officer's Delivery Agreement 2012/13

**Avonmouth & Kingsweston Neighbourhood Partnership
Community Safety Delivery Agreement 2011 – 2012
Community Safety Officer Support Action Plan**

Strategic Aim	Key Problems/Issues	Actions/Proposed Activity	Timescale	Measure/Monitoring	Update
<p>Raise the profile of Domestic Abuse in Kingsweston and Avonmouth Neighbourhood Partnership area</p>	<p>Domestic Abuse 32% of respondents in Avonmouth ward and 12% of respondents in Kingsweston ward agree that domestic abuse is a private matter (Quality of Life survey 2009). Avonmouth is the second highest in the city.</p>	<ul style="list-style-type: none"> • Work with the N1 Domestic Abuse Network and the NBD AF (North Bristol Domestic Abuse Forum) to implement work to challenge the % of people who think DA is a private issue, which should remain behind closed doors • Lead or support projects/events/initiatives that decrease perception and impact of DA • Participate in NP summer event to raise awareness of DA • Develop PSP (Problem Solving Plan) • Promote Freedom Facilitator Programme training for practitioners and survivors to increase the number of support groups for women being delivered 	<p>Ongoing</p> <p>Ongoing</p> <p>July 2011</p> <p>April 2011</p> <p>Deliver twice yearly</p>	<p>Beer mat campaign</p> <p>Use QOL survey in 2010 (next year) to compare if perceptions have changed</p> <p>Carry out community safety surveys at yearly community events and evaluate outcomes</p> <p>Evaluation is part of the process. Monitor during a 2-year period</p> <p>Number of participants attending training within the NP locality</p>	<p>Beer mats distributed to public houses, social clubs and sports clubs across North Bristol in December 2011</p> <p>DA QOL questionnaire carried out at Avonmouth Summer festival</p> <p>See PSP (ongoing)</p> <p>Freedom facilitator training delivered in March 2012 and booked for September 2012</p>

Avonmouth & Kingsweston Neighbourhood Partnership
Community Safety Delivery Agreement 2011 – 2012
Community Safety Officer Support Action Plan

Strategic Aim	Key Problems/Issues	Actions	Timescale	Measure/Monitoring	Update
<p>To reduce crime, anti-social behaviour and the fear of crime</p>	<p>ASB (anti-social behaviour) 45.1% of respondents are concerned about ASB in the local neighbourhood and 56.2% of respondents felt that drunk and rowdy behaviour is of concern (Quality of Life Survey 2010)</p> <p>Drugs 46.4% of respondents felt that drug misuse and drug dealing is of great concern (Quality of Life Survey 2009). The notable drugs market in Lawrence Weston is highlighted in the Safer Bristol Strategic Assessment 2010</p> <p>Fear of Crime Perceptions of ASB and Crime in the community are higher than actual levels of crime</p>	<ul style="list-style-type: none"> • Work with multi-agency teams to implement work to reduce ASB & Crime • Lead or support projects and initiatives that decrease the perception and impact of ASB 	<p>Ongoing</p> <p>Ongoing</p>	<p>Monthly ASB multi-agency meetings</p> <p>Carry out community safety surveys and compare results in relation to activity/project outcomes</p> <p>Compare Police crime stats year on year</p>	<p>Attend 1st Thursday each month</p> <p>Literature, leaflets, information, resources given out at community events, NF's & NHW Co-ordinators event October 2011</p> <p>Door knocking (ASB questionnaires carried out)</p> <p>July 2011 – Gorham Close, LW</p> <p>Nov 2011 Hopewell Gardens, LW</p> <p>Nov & Dec 2011 – Trymside & Riverleaze, Sea Mills</p>

		<ul style="list-style-type: none"> • Participate in NP conference event • Ensure key messages are communicated effectively to residents (shed, garage, home, bike safety) • Encourage local people to report incidents when they occur, including issues such as fly tipping and graffiti • Encourage local people to share intelligence in relation to issues of ASB and Drugs • Encourage residents to attend Neighbourhood Forum's to raise their concerns/problems 	<p>Yearly</p> <p>Quarterly & Yearly</p> <p>Ongoing</p> <p>Ongoing</p> <p>Ongoing</p>	<p>Increase in reporting</p> <p>Increase in reporting</p> <p>Increase in residents attending forum's</p> <p>Increase in residents attending walkabouts</p>	<p>No Cold Calling survey carried out and info packs delivered to St Bernards Road, Shire Oct 2011</p> <p>No activity in quarter 4</p> <p>Assisted Kalsoom with letter drops in various streets in NP areas prior to NF meetings January 2012</p> <p>Attendance at NF's to highlight and encourage. Police reports Attendance at</p>
		<ul style="list-style-type: none"> • Engage with residents using a variety of methods such as walkabouts 	<p>Monthly, quarterly & yearly</p>		

					NF's to highlight and encourage Attended NF's for 2011. Will be attending NF's 2012 for Avonmouth & Kingsweston Walkabouts carried out in 2011 for each village and walkabouts for 2012 to be discussed – meeting held on 18/04/12
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Avonmouth & Kingsweston Neighbourhood Partnership
Community Safety Delivery Agreement 2011 – 2012
Community Safety Officer Support Action Plan

Strategic Aim	Key Problems/Issues	Actions	Timescale	Measure/Monitoring	Update
To reduce crime, anti-social behaviour and the fear of crime		<ul style="list-style-type: none"> • Lead on developing or advising on PSP's (Problem Solving Plans) as appropriate • Support planned activities to deal with seasonal crime trends such as Halloween and Bonfire night • Respond to emerging community priorities as they arise • Support and attend Neighbourhood Forum's • Participate in the NP summer event • Communicate with residents regarding positive outcomes in relation to the reduction of ASB and Crime in the area 	<p>As required</p> <p>Yearly</p> <p>As required</p> <p>Quarterly</p> <p>Annually</p> <p>Ongoing</p>	<p>Evaluation is part of the process</p> <p>Use crime stats year on year for comparisons</p> <p>Carry out customer satisfaction surveys and feedback through NF's</p> <p>Monitor increase/decrease in number of reports</p>	<p>DA PSP on going. Also DA agreed as an NDT priority</p> <p>Mischief week hotspot site visits carried out 2nd Nov 2011 & Partnership action plan for Mischief week 2011 delivered (overall in the North ASB incidents reduced by 13.6%)</p> <p>Attended NF's</p> <p>Attended Avonmouth party in the park on Saturday 23rd July & LW community festival</p> <p>Police reports at each NF and newsletter</p>



Draft
Delivery agreement
Safer Bristol
Community Safety Officer

- Safer Bristol will work with the Neighbourhood Partnership to develop its Action Plan around community safety priorities (crime/disorder, drugs and alcohol harm and anti social behaviour) and deliver a programme of work in 2012/2013 to address the community safety issues identified through the Action Plan.
- Safer Bristol will report back on this Agreement at a NP meeting once a year, the date to be agreed by the NP.
- The Community Safety Officer acts as a single point of contact to wider Safer Bristol services and support for the Neighbourhood Partnership. The CSO will work within the NP area to gather local priorities to help inform the production of the Neighbourhood Profile within Safer Bristol's annual Crime & Disorder Strategic Assessment.
- The CSO acts as the problem-solving advisor to the NP, using the ID PARTNERS problem-solving process. The CSO will provide briefings on the Problem Solving Process on request.
- The CSO will support the delivery of Neighbourhood Forums and the forum process, tackling crime and community safety issues raised when appropriate.
- The CSO will work with communities and partners to resolve community issues around Crime and Community Safety - as identified through NP groups, other local groups and residents.

Community Safety Priorities for the area:

The Safer Bristol Strategic Assessment provides recommendations for the Neighbourhood Delivery Teams across Bristol. The recommendations for the North Bristol NDT covering Avonmouth and Kingsweston areas from the assessment are: tackle illicit drugs use and supply; reduce anti-social behaviour and its impact; address domestic violence and abuse.

Total recorded crime in the Neighbourhood Policing Area (Southmead & Avonmouth) has reduced in recent years, in line with the citywide trend. A total of 50,495 crimes were recorded by the police in 2010/11, a decrease of 6.2% from the previous year. Moreover, in the year-to-date period from April to December 2011, there were 36,739 crime recorded, a further decrease of 5.1% compared to the same period in the previous year. From these figures it is estimated there will be around 49,000 crimes by the year-end. Our strategic aim is to reduce total crime by 15% by 2014 (i.e. no more than 43,310 recorded incidents from the 2010 baseline).

In 2010/11 there were nearly 61,000 incidents of anti-social behaviour reported to the city's authorities, down 12% on 2009/10 figures. Southmead and Avonmouth had nearly 8,000 reported incidents of ASB in the period (a rate of 101 incidents per 1,000 population). Kingsweston was well above the citywide average in terms of number of reported incidents of ASB, criminal damage and arson. Perceptions of ASB and fear of crime were also higher in this area.

The most common Neighbourhood Forum issues across the NP area are Traffic and ASB. Issues relating to drug dealing have also been raised.

Avonmouth and Kingsweston Neighbourhood Partnership's Action Plan highlights a number of actions around community safety and crime prevention and features many of the perennial problems in the area for residents. Priority themes that complement the NDT action plan include community cohesion, domestic abuse and ASB & drugs.

The CSO will support the area's NDT to act responsively to issues as they emerge by providing support around using the IDPARTNERS joint problem solving process and assisting in the development of problem solving plans.

Avonmouth & Kingsweston Neighbourhood Partnership.
Community Safety Officer Delivery Agreement

	Priority/ Issue		Proposed Action	Who is responsible – lead agencies and/or people	Timescale	Measure / Monitoring	Update
1	Domestic Abuse	1.1	Implement PSP regarding local perceptions of DVA	Safer Bristol	Ongoing	PSP Evaluation/ QoL survey	
		1.2	Increasing reporting/awareness - research what mechanisms are available in other areas	Safer Bristol	Ongoing	No reported incidents	
		1.3	Personal safety – promote awareness	Safer Bristol	Ongoing	No activities and events	
		1.4	Delivery of commissioned programmes for survivors and perpetrators	Safer Bristol	2012	No delivered and No who complete following referral	
		1.4	Encourage local providers to apply for Wellbeing Fund to assist with costs of events and marketing activities	Area Coordinator/ Safer Bristol	2012	Take up of funding	
2	Reduce the Fear of Crime and Increase Community Engagement	2.1	Reduce the fear of crime among vulnerable groups – attend luncheon clubs and interact with local elderly residents	Safer Bristol	2012	No events attended	
		2.2	Encourage local people to engage and share intelligence.	Safer Bristol	Ongoing	QoL outcomes	

	Priority/ Issue		Proposed Action	Who is responsible – lead agencies and/or people	Timescale	Measure / Monitoring	Update
		2.3	Attend Neighbourhood Forums to respond to community safety priorities and give advice to local residents on community safety and crime reduction matters	Safer Bristol	2012	Attendance at qtrly meetings	
		2.4	Implement Community Speedwatch in villages	Safer Bristol/ Police	2012	No activities delivered	
		2.5	Promote local initiatives to design out crime – e.g. alley gating schemes and shed burglary schemes	Safer Bristol	2012	No recorded incidents of acquisitive crime	
		2.6	Lead on activities that address public confidence and their perceptions of crime and ASB in the Lawrence Weston area.	Safer Bristol	2012	No of initiatives devised and implemented, no of residents targeted through either community events or other initiatives	
3	Tackle ASB	3.1	Lead on location based ASB, Designing out crime. Consultation/engagement with residents, Work with partners as part of the Multi agency ASB group and NDT.	Safer Bristol	Ongoing	QoL survey	
		3.2	Support work to reduce the impact on the community and victims.	Safer Bristol	Ongoing	No repeat and vulnerable victims	

	Priority/ Issue		Proposed Action	Who is responsible – lead agencies and/or people	Timescale	Measure / Monitoring	Update
		3.3	Promote Young transformers Increasing youth engagement by mentoring young people	Safer Bristol	2012	No Transformer bids	
		3.4	Support bids for targeted diversionary activities	Safer Bristol	2012	Bids to NDT/Wellbeing Fund	
4	Tackle drugs	4.1	Encourage and develop the reporting of community intelligence relating to use and supply	Police/ Safer Bristol	Ongoing	Enforcement activity linked to community intelligence	
		4.2	Promote awareness of and referrals to drug support networks	Safer Bristol	Ongoing	No referrals made	
		4.3	Contribute to positive publicity of activity and outcomes	Safer Bristol	Ongoing	No messages disseminated	
5	Facilitate Partnership Activity	5.1	Support partnership activity to address seasonal crime and disorder such as mischief week and alcohol fuelled disorder around Euro 2012 and Olympics	Safer Bristol	2012	No awareness campaigns No incidents reported	
		5.2	Support NDT as IDPARTNERS champion, own PSP index and deliver problem solving training	Safer Bristol	Ongoing	No PSPs delivered. No partner's training needs met	
		5.3	Contribute local messages to Safer Bristol's marketing and communications forward plan	Safer Bristol	2012	No messages delivered	